



Agency Operations

PIA Nebraska Iowa Webinar Event

Nebraska/Iowa (PIA) Webinar Event, WB

Sep 09, 2025 CT | Webinar

| Topics | Date | Time | Speaker |
|--|--------------|-------------------|--|
| Join Webinar | Sep 09, 2025 | 07:45 AM-08:00 AM | |
| Ethical & Legal Requirements | Sep 09, 2025 | 08:00 AM-09:00 AM | Stacy Flynn CIC, CRM, AFIS, FLMI, ACS The Legacy Insurance Group, Sigourney, IA |
| Managing the Insurance Agency | Sep 09, 2025 | 09:00 AM-10:00 AM | Stacy Flynn CIC, CRM, AFIS, FLMI, ACS The Legacy Insurance Group, Sigourney, IA |
| The Insurance Industry and Marketplace | Sep 09, 2025 | 10:00 AM-11:00 AM | Stacy Flynn CIC, CRM, AFIS, FLMI, ACS The Legacy Insurance Group, Sigourney, IA |
| Risk Management & Agency Processes | Sep 09, 2025 | 11:00 AM-12:00 PM | Stacy Flynn CIC, CRM, AFIS, FLMI, ACS The Legacy Insurance Group, Sigourney, IA |
| Lunch | Sep 09, 2025 | 12:00 PM-12:45 PM | |

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|--|--------------|-------------------|---|
| Managing Coverage Information Exchange | Sep 09, 2025 | 12:45 PM-01:15 PM | Stacy Flynn CIC, CRM, AFIS, FLMI, ACS The Legacy Insurance Group, Sigourney, IA |
| Managing the Agency Workflows & Procedures | Sep 09, 2025 | 01:15 PM-02:15 PM | Stacy Flynn CIC, CRM, AFIS, FLMI, ACS The Legacy Insurance Group, Sigourney, IA |
| Account Management | Sep 09, 2025 | 02:15 PM-03:15 PM | Stacy Flynn CIC, CRM, AFIS, FLMI, ACS The Legacy Insurance Group, Sigourney, IA |
| Errors & Omissions | Sep 09, 2025 | 03:15 PM-03:45 PM | Stacy Flynn CIC, CRM, AFIS, FLMI, ACS The Legacy Insurance Group, Sigourney, IA |
| Q&A and Review | Sep 09, 2025 | 03:45 PM-04:15 PM | Stacy Flynn CIC, CRM, AFIS, FLMI, ACS The Legacy Insurance Group, Sigourney, IA |

Online Exam Window: **September 09 - September 18, 2025**

All final exams require you to have a proctor, a disinterested third-party, to monitor your exam through its entirety. More testing information and instructions can be found at www.riskeducation.org/proctor-monitor-rules (https://www.riskeducation.org/proctor-monitor-rules/).

What Time Does This Start For Me?

Pacific

Mountain

Central

Eastern

5:45 AM

6:45 AM

7:45 AM

8:45 AM