

## **Agency Operations**

## PIA Nebraska Iowa Webinar Event Nebraska/Iowa (PIA) Webinar Event, WB Jul 28, 2026 CT | Webinar

Topics	Date	Time	Speaker
Join Webinar	Jul 28, 2026	07:45 AM- 08:00 AM	
Ethical & Legal Requirements	Jul 28, 2026	08:00 AM- 09:00 AM	Scott Treen CIC, CPIA Treen Insurance Service Agency, Inc., Jefferson, OH
Managing the Insurance Agency	Jul 28, 2026	09:00 AM- 10:00 AM	Scott Treen CIC, CPIA Treen Insurance Service Agency, Inc., Jefferson, OH
The Insurance Industry and Marketplace	Jul 28, 2026	10:00 AM-11:00 AM	Scott Treen CIC, CPIA Treen Insurance Service Agency, Inc., Jefferson, OH
Risk Management & Agency Processes	Jul 28, 2026	11:00 AM-12:00 PM	Scott Treen CIC, CPIA Treen Insurance Service Agency, Inc., Jefferson, OH
Lunch	Jul 28, 2026	12:00 PM-12:45 PM	

Topics	Date	Time	Speaker
Managing Coverage Information Exchange	Jul 28, 2026	12:45 PM-01:15 PM	Scott Treen CIC, CPIA Treen Insurance Service Agency, Inc., Jefferson, OH
Managing the Agency Workflows & Procedures	Jul 28, 2026	01:15 PM-02:15 PM	Scott Treen CIC, CPIA Treen Insurance Service Agency, Inc., Jefferson, OH
Account Management	Jul 28, 2026	02:15 PM-03:15 PM	Scott Treen CIC, CPIA Treen Insurance Service Agency, Inc., Jefferson, OH
Errors & Omissions	Jul 28, 2026	03:15 PM-03:45 PM	Scott Treen CIC, CPIA Treen Insurance Service Agency, Inc., Jefferson, OH
Q&A and Review	Jul 28, 2026	03:45 PM-04:15 PM	Scott Treen CIC, CPIA Treen Insurance Service Agency, Inc., Jefferson, OH

#### Online Exam Window:

### July 28 - August 06, 2026

All final exams require you to have a proctor, a disinterested third-party, to monitor your exam through its entirety. More testing information and instructions can be found at <a href="https://www.riskeducation.org/proctor-monitor-rules">www.riskeducation.org/proctor-monitor-rules</a> (https://www.riskeducation.org/proctor-monitor-rules/).

# What Time Does This Start For Me?

Pacific	Mountain	Central	Eastern
5:45 AM	6:45 AM	7:45 AM	8:45 AM